

NORTH COUNTY TRANSIT

SAN DIEGO RAILROAD

Agenda

Performance, Administration and Finance (PAF) Committee

Mike Sannella, Committee Chair
Jewel Edson, Committee Vice-Chair
Priya Bhat-Patel, Committee Member
Corinna Contreras, Committee Member

Mary Dover – Staff Committee Liaison

Date: Monday, December 15, 2025 at 12:00 P.M.

**Location: NCTD Administrative Offices,
810 Mission Avenue, Oceanside, CA 92054**

View Live Stream at:

<https://www.youtube.com/GoNCTD>

MISSION

North County Transit District, operating as North County Transit – San Diego Railroad's mission is to operate an environmentally sustainable and fiscally responsible transit network that provides seamless mobility for all while achieving organizational and operational excellence.

VISION

NCTD envisions a comprehensive transit and mobility system that connects all North County San Diego residents and visitors to a healthy, economically vibrant, and thriving region.

For individuals with disabilities, NCTD will provide assistive services. To obtain such services or copies of documents in an alternate format, please call or write, a minimum of 72 hours prior to the event, to request these needed reasonable modifications. NCTD will make every attempt to accommodate requests that do not give 72-hour notice. Please contact the Clerk of the Board at (760) 966-6696 or clerk@nctd.org.

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Any writings or documents provided to a majority of the members of the NCTD Board of Directors regarding any item on this agenda will be made available for public inspection at the office of the Clerk of the Board located at 810 Mission Avenue, Oceanside, CA 92054, during normal business hours.

PUBLIC COMMENT

IN-PERSON PARTICIPATION AT THE BOARD MEETINGS: All persons wishing to address the Board of Directors during the meeting can do so in-person. Speakers must complete a "Request to Speak" form provided before entering the Board Room at NCTD, 810 Mission Avenue, Oceanside, CA. The completed form must be given to the Clerk of the Board before that agenda item is called. Members of the public may also submit their comments via email at publiccomment@nctd.org. All comments received prior to the start of the Board or Committee meeting will be provided to the Board/Committee and made available for public inspection on the NCTD website at: <https://gonctd.com/about-nctd/board-information/> prior to the meeting and included in the record of the Board/Committee Meeting.

VIRTUAL PARTICIPATION AT THE BOARD MEETINGS: Pursuant to Government Code section 54953, NCTD is providing alternatives to in-person attendance for viewing and participating in NCTD Board and/or Committee meetings.

Zoom Participation:

Members of the public may view or participate in the meeting through Zoom from a PC, MAC, iPad, iPhone, or Android device, at the following URL: <https://nctd.zoom.us/j/83141518005?pwd=tYKfRViJuZeqf78CxI2GQYTBY3cyqb.1>
Passcode: 070693

Phone Participation:

To join the meeting by phone, dial 669-900-6833
Webinar ID: 831 4151 8005
Passcode: 070693

If you would like to speak on an agenda item via Zoom during the meeting, you must email the Clerk of the Board at clerk@nctd.org. Please provide the Clerk your name and item number you wish to comment on. *If you plan on calling into the Zoom meeting rather than videoconferencing, you must also provide the telephone number you will be using.* You must be logged on to the Zoom meeting by phone or online to speak. When it is your turn to comment, the Clerk of the Board will call you by name or phone number. Members of the public may register with the Clerk of the Board to speak on an agenda item until the public comment period for that item is closed.

The public may also provide oral comments on agenda items by calling (760) 966-6560. When prompted, the caller should identify the agenda item they wish to speak about and leave a message not to exceed three minutes. All telephonic comments received prior to the start of the Board or Committee meeting will be provided to the Board/Committee prior to the meeting and made available for public inspection on the NCTD website at: <https://gonctd.com/about-nctd/board-information/>.

PAF COMMITTEE MEETING BEGINNING AT 12:00 PM

- **CALL TO ORDER**
- **ROLL CALL OF BOARD MEMBERS**
- **SAFETY BRIEF & EVACUATION PROCEDURES** – Taylor Siwy, Deputy Clerk
- **PUBLIC COMMUNICATIONS**

There is a time limit of 15 minutes for this section of Public Communications and each speaker is limited to three minutes for their presentation.

All timely received written and/or telephonic comments will be shared with the Board of Directors and made available for public inspection prior to the meeting. Written and/or telephonic comments may not be read aloud or played for the Board of Directors during the meeting. All telephonic and written comments will be made part of the record.

AGENDA ITEMS 1 - 5

1. **Receive FY2025 Unaudited Financial Statements**
Staff will present the District's financial performance (unaudited) for Fiscal Year 2025.
(Eun Park-Lynch, Chief Financial Officer)
 2. **Receive Update on NCTD's Pension Liability GASB 68 Report**
Staff will present the Pension Plan's funded status as of June 30, 2024 (the most recent valuation date), participant data, required Unfunded Accrued Liability (UAL) contributions for the next 10 fiscal years, and analysis of discount rate sensitivity.
(Eun Park-Lynch, Chief Financial Officer)
 3. **Receive Update on the Proposed FY2027 – FY2031 Capital Improvement Program**
Staff will provide an update on the development of the FY2027-FY2031 Capital Improvement Program (CIP).
(Ornella Robert, Manager of Project Delivery)
 4. **Receive Update on Transit Fare Change Study**
Staff will provide an update on the status of the Transit Fare Change Study in partnership with SANDAG and MTS.
(Mary Dover, Chief of Staff and Tim Garrett, SANDAG)
 5. **Review Updates to Internal Audit Program and Charters**
Staff will will present the results of the Internal Audit Program for Calendar Year 2025.
(Karen Tucholski, Senior Legal Counsel – Regulatory Compliance)
- **BOARD MEMBER REPORTS, COMMENTS AND CORRESPONDENCE**
 - **ADJOURNMENT**
 - **CERTIFICATIONS AND RULES (FOR BOARD AND PUBLIC INFORMATION)**
 - Posting of Board Agenda (Page 6)
 - Rules for Public Speakers at meetings of the North County Transit District (Page 7)
-

Upcoming Meetings:

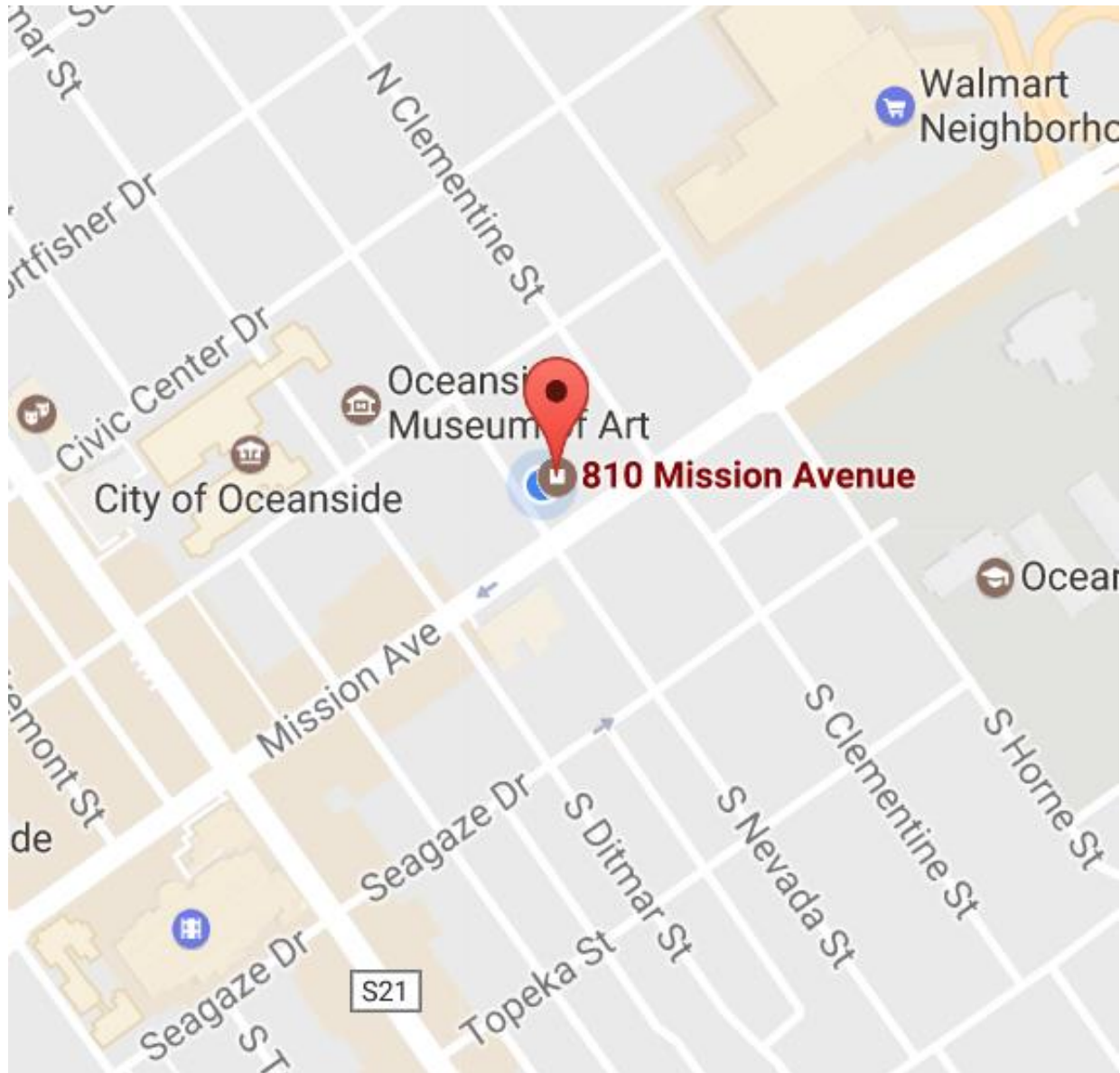
- ***Executive Committee Meeting: Thursday, December 18, 2025 at 12:00 p.m.***
- ***Regular Board Meeting: Thursday, December 18, 2025 at 2:00 p.m.***

All Regular Board and Committee Meetings will be held at NCTD Administrative Offices, 810 Mission Ave., Oceanside CA, unless otherwise provided on public notice.

NORTH COUNTY TRANSIT

SAN DIEGO RAILROAD

MAP OF NORTH COUNTY TRANSIT DISTRICT OFFICES



The NCTD Board Chambers is located at NCTD Administrative Offices, 810 Mission Avenue, Oceanside, CA 92054 and is accessible by the COASTER (NCTD Commuter Rail), SPRINTER (NCTD Hybrid Rail), and the BREEZE (NCTD Bus).

Please log onto www.goNCTD.com to check our current routes and schedules, or call 1-800-COMMUTE.

NORTH COUNTY TRANSIT
SAN DIEGO RAILROAD

December 8, 2025

To: North County Transit – San Diego Railroad Board Members
From: Suheil Rodriguez, Director of Administration
Subject: POSTING OF PAF COMMITTEE AGENDA

In Compliance with the Ralph M. Brown Act, as Amended, the following information is provided.

The Agenda for this PAF Committee meeting of the Board was posted as follows:

Committee Meeting: December 15, 2025 at 12:00 p.m.

Posted At: 810 Mission Avenue, Oceanside, CA

Posted Online At: www.goNCTD.com

Date & Time of Posting: December 8, 2025 by 5:00 p.m.

Posted By: Suheil Rodriguez, Director of Administration

NORTH COUNTY TRANSIT

SAN DIEGO RAILROAD

Rules for Public Speakers at Meetings of the North County Transit District

Per Board policy, all public communications at meetings of the North County Transit District shall be made and received in accordance with the following procedures:

1. COMMENTS FOR MATTERS NOT ON AGENDA

- A. Total time limit for telephonic comments:
 - Beginning of meeting: 15 minutes
 - End of meeting: No time limit.
- B. Time limit per speaker per meeting: Three minutes, with no donation of time allowed.
- C. Priority: First come, first served. Speakers who registered to speak with the Clerk will be able to address the Board of Directors in the order they were received.
- D. Order on agenda: Comments for matters not on the agenda will be heard at the beginning of the meeting and if the time limit stated in Paragraph A is exhausted, comments that were unable to be heard due to time limit stated above, will be heard at the end of the meeting under “*Remaining Public Communications.*”

2. TIME LIMITS FOR ADDRESSING MATTERS ON THE AGENDA

- A. Total time limit: None.
- B. Time limit per speaker: Three minutes, with one donation of three minutes, for a maximum of six minutes.
- C. These rules apply to both public hearing and non-public hearing items listed on the agenda.
- D. Comments made not germane to the subject matter of the agenda item being considered are out of order.

3. CUTOFF FOR TURNING IN SPEAKER SLIPS

- A. Members of the public may register with the Clerk to speak on an agenda item up until the public comment period is closed.

4. MODIFICATION OF RULES BY CHAIR

- A. The Board Chair may, in his or her absolute discretion, relax the requirements of these rules. However, a decision of the Chair to do so in one instance shall not be deemed a waiver of the rules as to any other instance or matter.

**RELATE TO
AGENDA ITEM 1**

Receive FY2025 Unaudited Financial Statements

**PAF Committee
December 15, 2025**

COASTER SPRINTER BREEZE FLEX *LIFT* NCTD⁺

FY2025 Financial Highlights

- \$131.1 million in Cash and Investments as of June 30, 2025
- \$78.6 million received in TIRCP SB125 and ZETCP funds for specific projects and uses (reported as restricted cash)

Financial Metric	June 30, 2023 (Audited)	June 30, 2024 (Audited)	June 30, 2025 (Unaudited)
Cash and Investments	\$ 99,728,603	\$ 109,036,254	\$ 131,089,669
Working Capital	\$ 90,204,953	\$ 112,218,670	\$ 187,613,147
Free Cash *	\$ 71,685,767	\$ 89,204,733	\$ 105,475,084
Cash Available for Operations **	\$ 46,630,157	\$ 39,674,962	\$ 63,896,049
Current Ratio ***	2.31	3.02	3.17

** Board Policy No. 10 defines Free Cash as total cash and marketable investments less current unearned grant revenues, which are advances received by NCTD from state and local grants for capital projects that are anticipated to be spent in the following twelve (12) months.*

*** Total cash, investments, and restricted cash less total advances for capital projects and specific uses*

**** Total current assets divided by total current liabilities. Measures the ability to pay short-term obligations.*

FY2025 Financial Highlights

- \$6.4 million Net Operating Income (excluding depreciation, amortization, GASB68/GASB75/GASB87/GASB96 non-cash adjustments, and the Unfunded Accrued Liability pension contribution)
- Total operating expenses under budget by \$15.4 million
- Capital expenditures of \$78.5 million
 - \$20.5 million on hydrogen buses and hydrogen fueling station
 - \$13.2 million on COASTER expansion fleet
 - \$5.9 million on San Diego Right-of-Way Signal Modernization
 - \$5.2 million on Jones Rd property acquisition
 - \$3.1 million on various SPRINTER overhauls

FY2025 Operating Summary (Unaudited)

	FY2025 *	FY2025 **	Over (Under) Budget (\$)	Over (Under) Budget (%)
Operating Revenues	Actual	Budget		
Passenger Fares	\$ 11,669,967	\$ 10,201,124	\$ 1,468,843	14.40%
Non-Transportation Revenues	8,157,718	4,528,000	3,629,718	80.16%
Auxiliary Revenues	11,781,017	11,623,114	157,903	1.36%
Federal Grants	53,229,807	53,721,004	(491,197)	-0.91%
State Grants	18,611,475	23,579,635	(4,968,160)	-21.07%
Local Grants	77,784,109	84,505,896	(6,721,787)	-7.95%
	181,234,093	188,158,773	(6,924,680)	-3.68%
Operating Expenditures				
Salaries, Wages and Benefits	\$ 50,027,293	\$ 52,890,110	\$ (2,862,817)	-5.41%
Professional Services	39,354,982	48,191,849	(8,836,867)	-18.34%
Materials and Supplies	12,663,395	17,534,936	(4,871,541)	-27.78%
Utilities	3,330,396	3,632,614	(302,218)	-8.32%
Casualty and Liability	7,302,406	8,651,736	(1,349,330)	-15.60%
Taxes	1,105,672	1,507,413	(401,741)	-26.65%
Purchased Transportation	56,080,643	50,971,878	5,108,765	10.02%
Miscellaneous Expenses	1,585,328	2,157,881	(572,553)	-26.53%
Debt-Related Expense	555,630	737,200	(181,570)	-24.63%
Leases and Rentals	795,367	1,383,156	(587,789)	-42.50%
Contingency	-	500,000	(500,000)	-100.00%
	172,801,112	188,158,773	(15,357,661)	-8.16%
	\$ 6,413,962	\$ -	\$ -	

* Excludes GASB68, GASB75, GASB87, and GASB96 non-cash adjustments and the Unfunded Accrued Liability (UAL) pension contribution

** As originally adopted and does not reflect budget transfers made during the fiscal year

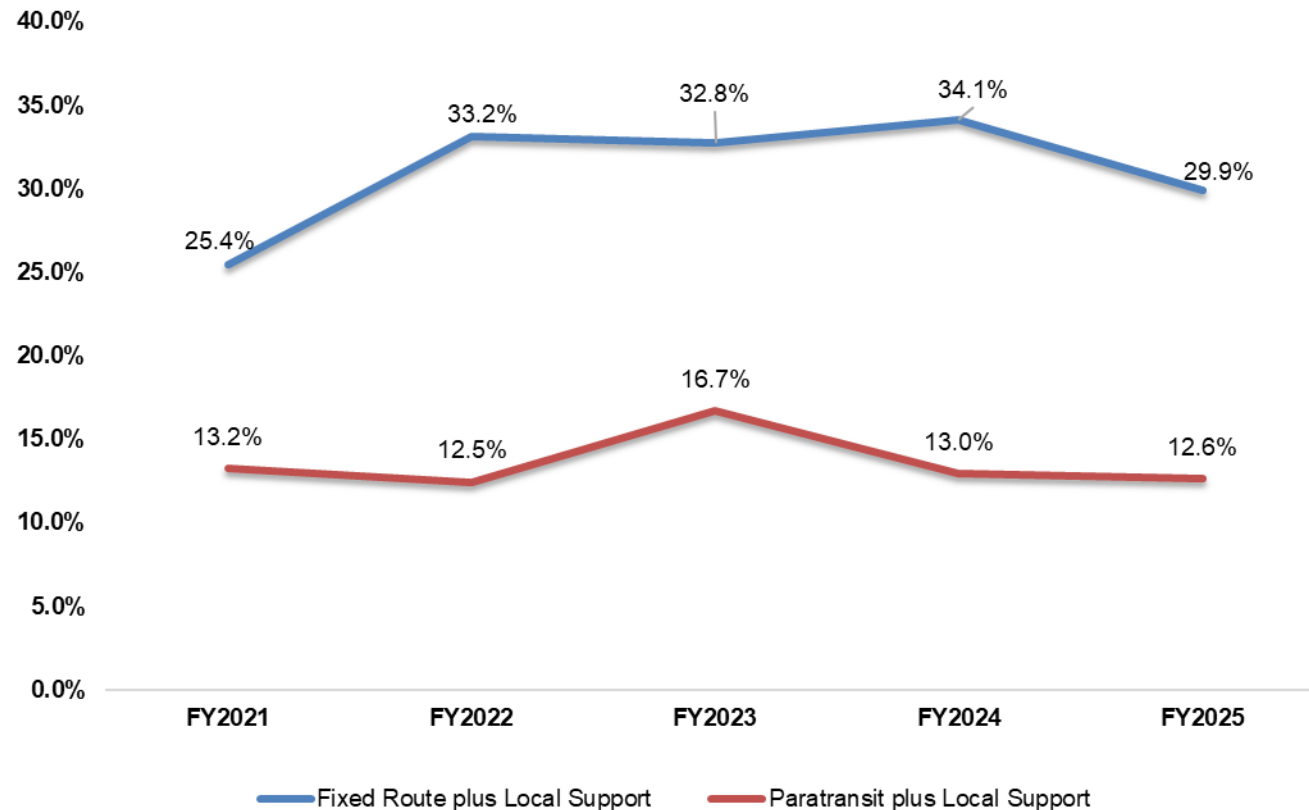
Net Position

	June 30, 2023 (Audited)	June 30, 2024 (Audited)	June 30, 2025 (Unaudited)
Assets			
Cash and investments	\$ 99,728,603	\$ 109,036,254	\$ 131,089,669
Receivables	43,057,084	47,383,221	50,937,913
Other current assets	16,521,025	11,312,347	92,124,352
Total current assets	159,306,712	167,731,822	274,151,934
Non-current assets	17,249,868	17,335,998	17,222,178
Capital assets	777,645,753	772,041,400	766,943,976
Total assets	954,202,333	957,109,220	1,058,318,088
Deferred Outflows of Resources	13,282,236	12,582,446	10,500,295
Liabilities			
Accounts payable	33,642,246	27,204,365	52,574,690
Unearned grant revenue - due within one year	28,042,836	19,831,521	25,614,585
Certificates of participation - due within one year	1,350,000	1,400,000	1,450,000
Other current liabilities	6,066,677	7,077,266	6,899,512
Total current liabilities	69,101,759	55,513,152	86,538,787
Certificates of participation - due in more than one year	17,750,000	16,350,000	14,900,000
Unearned grant revenue - due in more than one year	33,280,094	54,031,450	126,182,991
Net pension liability	43,991,035	44,686,566	42,969,550
Total other postemployment benefits liability	3,588,137	4,025,725	3,720,890
Other noncurrent liabilities	8,897,256	6,278,545	7,782,748
Total liabilities	176,608,281	180,885,438	282,094,966
Deferred Inflows of Resources	17,569,361	16,749,107	16,621,382
Net Position	\$ 773,306,927	\$ 772,057,121	\$ 770,102,035

Farebox Recovery

	FY2021	FY2022	FY2023	FY2024	FY2025
FAREBOX PLUS LOCAL SUPPORT RATIO					
FIXED ROUTE	25.4%	33.2%	32.8%	34.1%	29.9%
PARATRANSIT	13.2%	12.5%	16.7%	13.0%	12.6%
MINIMUM REQUIRED FAREBOX RECOVERY RATIO					
FIXED ROUTE	18.8%	18.8%	18.8%	18.8%	18.8%
PARATRANSIT	10.0%	10.0%	10.0%	10.0%	10.0%

PUC 99268.19. If fare revenues are insufficient to meet the applicable ratio of fare revenues to operating cost, an operator may satisfy that requirement by supplementing its fare revenues with local funds and calculating all free and reduced transit fares at their current full retail value. "Local funds" means any nonstate grant funds or other revenues generated by, earned by, or distributed to an operator.



Questions?

RELATED TO
AGENDA ITEM 2



Update on GASB 68 Defined Benefit Pension Plan

PAF Committee
December 15, 2025

COASTER SPRINTER BREEZE FLEX *LIFT* NCTD⁺

Overview and Assumptions

- Net pension liability is the plan's total pension liability less the plan's fiduciary net position (investments).
 - Net pension **asset**: Plan investments > Total pension liability.
 - Net pension **liability**: Plan investments < Total pension liability.
- Actuarial valuation reports are prepared annually by CalPERS and are dated one year behind the audited fiscal year
- Actuarial assumptions are adopted by the CalPERS Board of Administration
- The discount rate used by the pension plan for 2024 was 6.9%
- A higher return on plan assets reduces the funding requirements for the pension plan and vice versa, a lower return on plan assets increases the funding requirements

Covered Employees

The following employees were covered by the benefit terms of the Pension Plan as of the most recent five years actuarial valuation reports.

Covered Employees	Periods Ended June 30				
	2024	2023	2022 **	2021	2020
Inactive employees or beneficiaries currently receiving benefits *	637	642	642	650	652
Inactive employees entitled to but not yet receiving benefits *	506	470	435	427	427
Active employees	337	285	245	136	132
Total	1,480	1,397	1,322	1,213	1,211

* Separated from employment from NCTD

** First year of insourcing of rail operations and maintenance

Net Pension Liability

	Measurement Periods Ended June 30				
	2024	2023	2022	2021	2020
TOTAL PENSION LIABILITY					
Service cost	\$ 3,468,166	\$ 2,944,712	\$ 1,970,486	\$ 1,615,945	\$ 1,487,670
Interest on total pension liability	10,741,968	10,372,511	10,092,952	10,188,025	10,043,214
Changes of assumptions	-	370,422	3,438,212 (a)	-	-
Difference between expected and actual experience	2,226,127	1,372,675	(1,589,577)	201,796	(923,704)
Benefit payments	(10,622,758)	(10,278,495)	(10,205,650)	(9,884,519)	(9,658,453)
Net change in total pension liability	5,813,503	4,781,825	3,706,423	2,121,247	948,727
Total pension liability - Beginning	157,031,856	152,250,031	148,543,608	146,422,361	145,473,634
Total pension liability - Ending	\$ 162,845,359	\$ 157,031,856	\$ 152,250,031	\$ 148,543,608	\$ 146,422,361
PLAN FIDUCIARY NET POSITION					
Contributions - Employer	\$ 5,883,594	\$ 6,371,487	\$ 5,507,275	\$ 3,892,655	\$ 3,447,428
Contributions - Employee	1,677,746	1,377,077	927,843	851,933	736,409
Net investment income (loss)	10,683,353	6,695,834	(9,140,756)	22,875,708	5,064,326
Benefit payments	(10,622,758)	(10,278,495)	(10,205,650)	(9,884,519)	(9,658,453)
Administrative expense	(91,416)	(79,609)	(75,529)	(103,504)	(146,855)
Net change in fiduciary net position	7,530,519	4,086,294	(12,986,817)	17,632,273	(557,145)
Plan fiduciary net position - Beginning	112,345,290	108,258,996	121,245,813	103,613,540	104,170,685
Plan fiduciary net position - Ending	\$ 119,875,809	\$ 112,345,290	\$ 108,258,996	\$ 121,245,813	\$ 103,613,540
Plan net pension liability - Ending	\$ 42,969,550	\$ 44,686,566	\$ 43,991,035	\$ 27,297,795	\$ 42,808,821
Funded percentage	73.61%	71.54%	71.11%	81.62%	70.76%

(a) The discount rate was reduced from 7.15% to 6.90%. In determining the long-term expected rate of return, CalPERS took into account long-term market return expectations as well as the expected pension fund cash flows.

Sensitivity Analysis

A sensitivity analysis shows the impact on current valuation results using alternative discount rates. The table below presents the net pension liability as of June 30, 2024 assuming alternate discount rates.

Measurement Date: June 30, 2024	Discount Rate -1% 5.9%	Current Discount Rate 6.9%	Discount Rate +1% 7.9%
Plan's Net Pension Liability	\$61,461,475	\$ 42,969,550	\$27,600,470
Increase (Decrease)	\$18,491,925		(\$15,369,080)

Pension Employer Contributions

- NCTD's contribution rates are determined on an annual basis based on the CalPERS annual actuarial valuation report
 - Normal Cost (NC) is for active employees and is calculated each payroll and remitted to CalPERS
 - Unfunded Accrued Liability (UAL) is the amount needed to fund past service credit earned for members who are currently receiving benefits, active members, and for members entitled to deferred benefits.
 - NCTD's total required annual contribution = Normal Cost + UAL Contribution
 - The UAL portion can be prepaid (or paid monthly) and must be received by CalPERS no later than July 31. NCTD prepays the UAL to save in finance costs. NCTD may contribute additional discretionary UAL payments.

NCTD Pension Contributions

	Fiscal Year	UAL Contribution (Required)	Additional UAL Contribution (Discretionary) **	Total UAL Contribution
Actual	FY23	\$3,433,913	\$1,194,075	\$4,627,988
Actual	FY24	\$3,018,790	\$432,081	\$3,450,871
Actual	FY25	\$3,513,826	\$1,128,760	\$4,642,586
Actual	FY26	\$3,937,367	\$0	\$3,937,367
Required	FY27	\$4,280,762	\$1,453,055	\$5,733,817
Projected *	FY28	\$4,451,603	\$1,282,214	\$5,733,817
Projected *	FY29	\$4,937,095	\$796,722	\$5,733,817
Projected *	FY30	\$4,997,562	\$736,255	\$5,733,817
Projected *	FY31	\$5,041,221	\$692,596	\$5,733,817
Projected *	FY32	\$4,745,224	\$988,593	\$5,733,817

* The projections assume the investment return to be 6.8%. To the extent the actual investment return differ from 6.8%, the actual contribution requirements will differ.

** Under a 10-Year Amortization with final payment on FY2035

Questions?

RELATED TO
AGENDA ITEM 3



UPDATE ON THE PROPOSED FY 2027 – 2031 CAPITAL IMPROVEMENT PROGRAM

PAF Committee Meeting
December 15, 2025

COASTER SPRINTER BREEZE FLEX *LIFT* NCTD

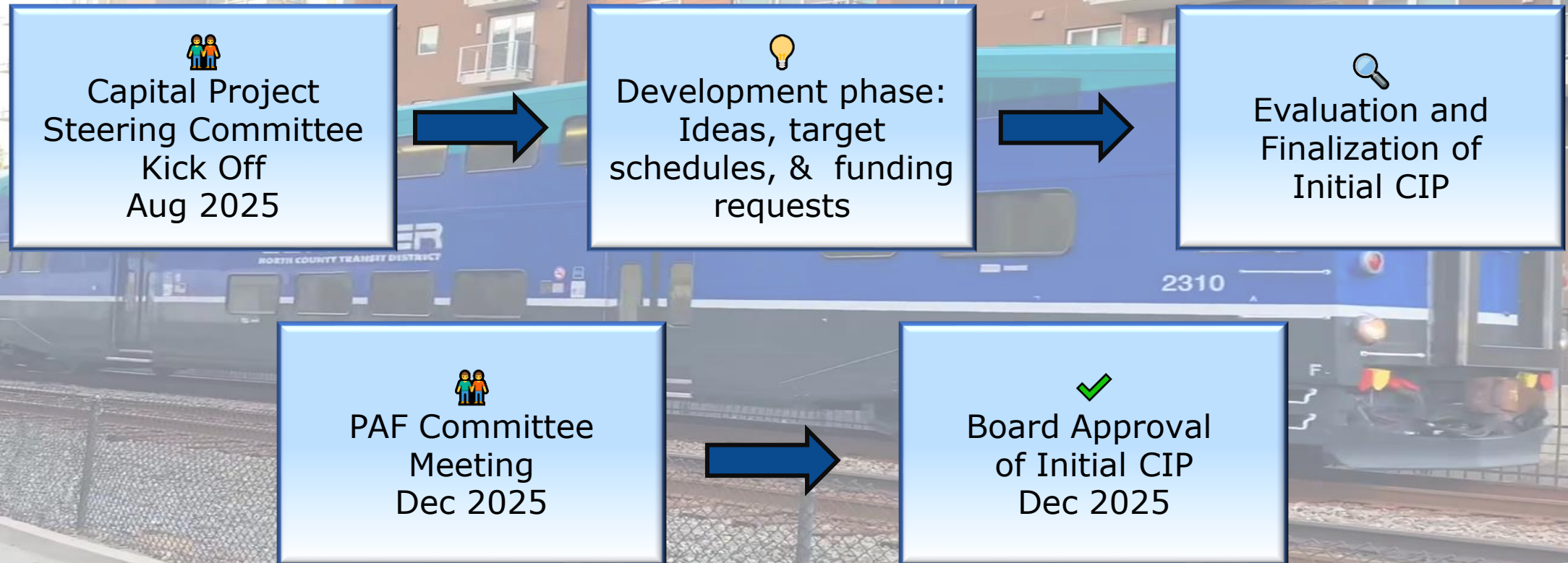
Annual CIP Development

- The Capital Improvement Program (CIP) is a financial plan of adopted capital projects. **The CIP incorporates NCTD's current and future capital needs and is updated annually.**
- Supports long-term investment in infrastructure, fleet, facilities, and technology.
- Ensures funding is strategically aligned with safety, state of good repair, and regulatory compliance priorities.

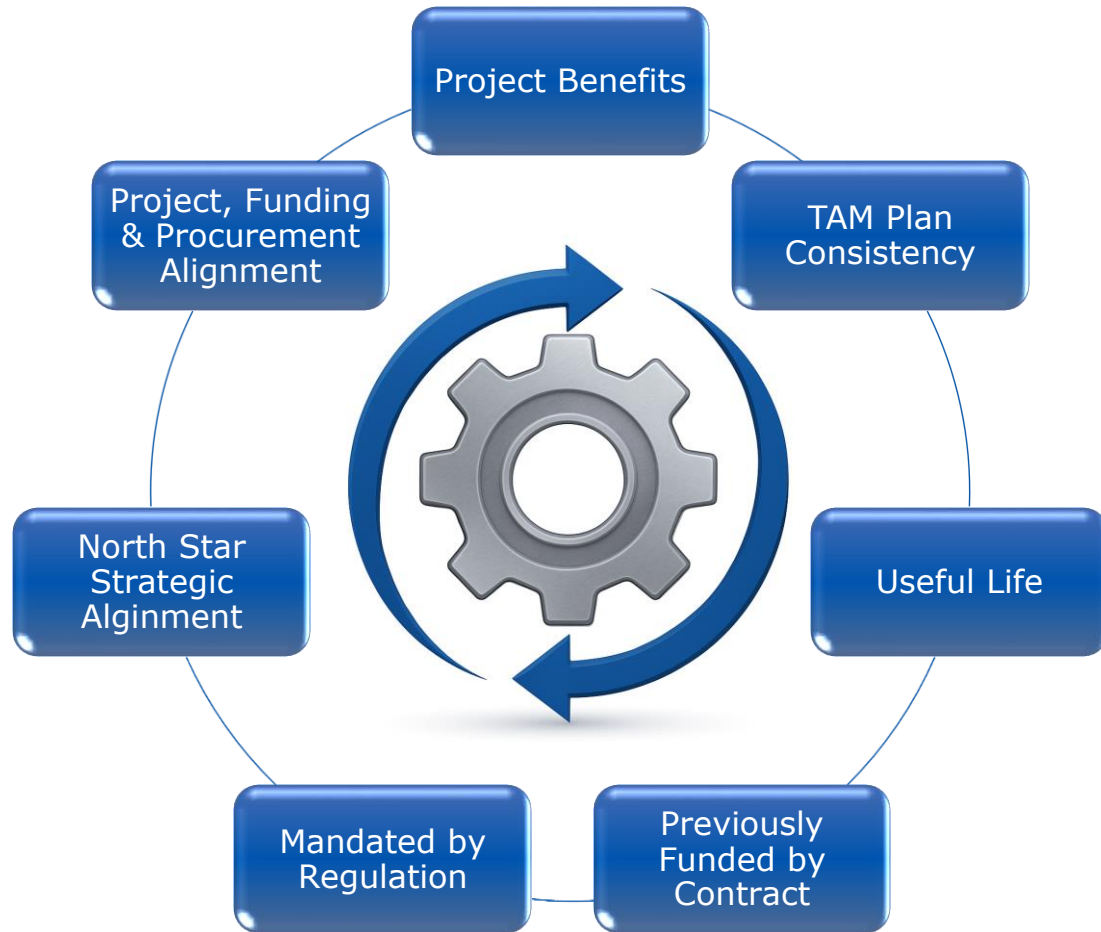


Annual CIP Development

Phase 1



CIP Evaluation Considerations



CIP Major Funding Sources



Federal Transit Administration (FTA) formula funds
(5307, 5337)

Federal Railroad Administration (FRA) discretionary
grants

State Transit Assistance (match for federal funds)

Transportation Development Act (match for federal
funds)

State Rail Assistance (restricted for commuter rail)

Federal and State discretionary grants

California SB-125 Transit Program

Summary of FY 27 Requests – Constrained

Constrained CIP

- ✓ Funded CIP for FY27
- ✓ Limited by available funding
- ✓ Includes prioritized projects only
- ✓ Balances needs with financial capacity
- ✓ Total Constrained CIP for FY27: \$51 million

Ongoing
Projects

13

\$8,118,500

High Priority
Projects

35

\$43,272,385

Project Type	Qty
State of Good Repair	27
Safety & Regulatory Compliance	9
Maintenance & Operations Optimization	7
Technology & Systems Integration	2
Asset Modernization	3

FY 2027 – 2031 High Priority CIP Needs

Revenue Vehicles State of Good Repair

- SPRINTER Overhauls: \$7.3 million
- COASTER Overhauls: \$8.57 million
- COASTER Image Recorders Build: \$2.25 million

Facilities State of Good Repair

- Wayfinding and Signage: \$3.34 million
- BOE & BOW Pavement Construction: \$1.8 million
- COASTER Train Wash: \$2.37 million



FY 2027 – 2031 High Priority CIP Needs

Rail Infrastructure and Signals State of Good Repair

- Rose Canyon Bridge Replacement Design and Construction: \$12.5 million
- Bridge 209.9 Construction: \$900,000
- CP Ash Turnout Construction: \$4 million

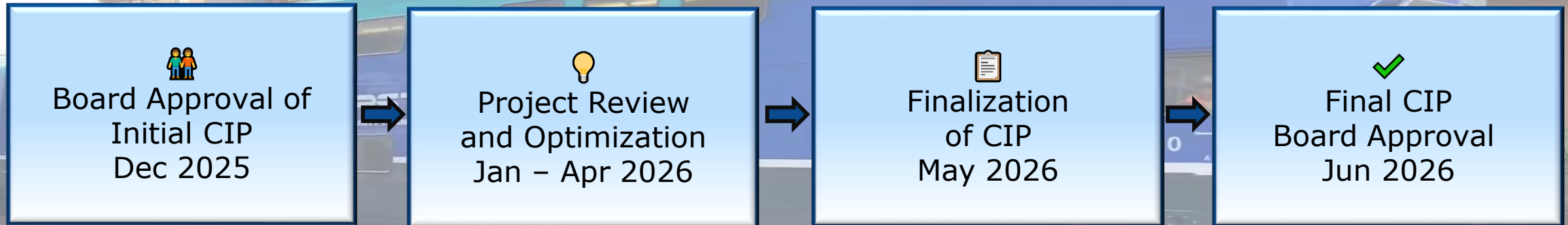
Safety & Regulatory Compliance

- Grand Ave and Carlsbad Village Drive Grade Crossing Safety Enhancements Construction: \$1.5 million
- Gas Detection BOE Body Shop Design and Construction: \$800 thousand



Next Steps

Phase 2



Questions?

RELATED TO
AGENDA ITEM 4



Receive Update on Transit Fare Change Study

PAF Committee
December 15, 2025

COASTER SPRINTER BREEZE FLEX *LIFT* NCTD

Current Fares

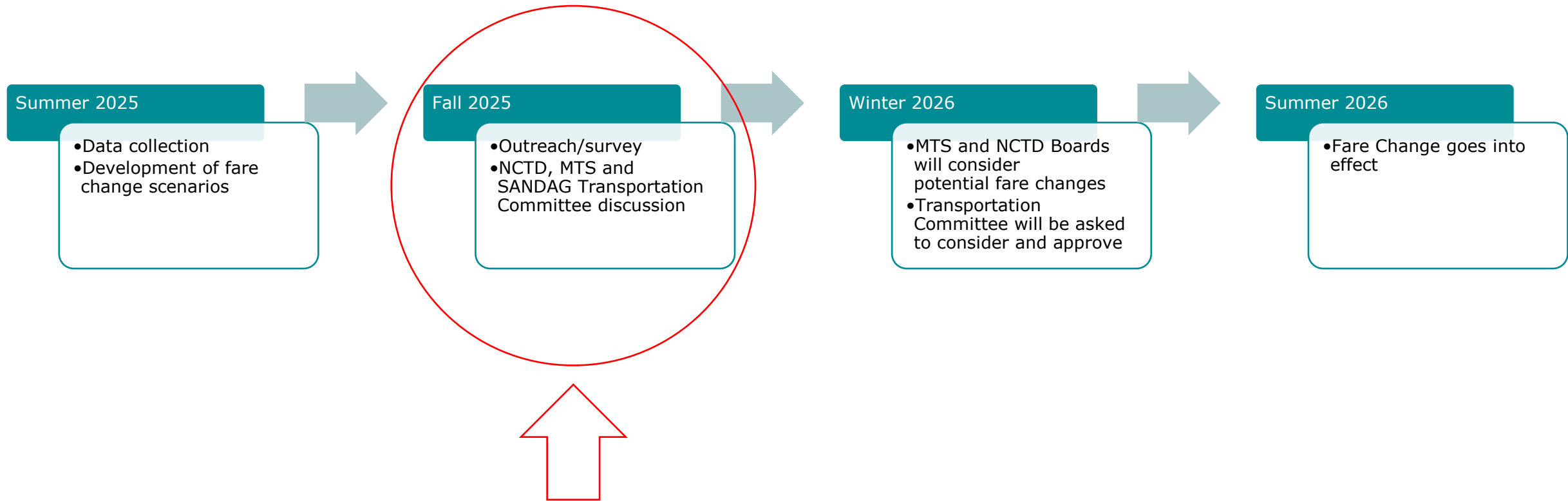
One-Way Fares

	Adult	Senior/Disabled /Medicare(SDM)
BREEZE	\$2.50	\$1.25
FLEX	\$5.00	\$2.50
SPRINTER	\$2.50	\$1.25
COASTER Zone 1	\$5.00	\$2.50
COASTER Zone 2	\$5.75	\$2.75
COASTER Zone 3	\$6.50	\$3.25

Monthly Fares

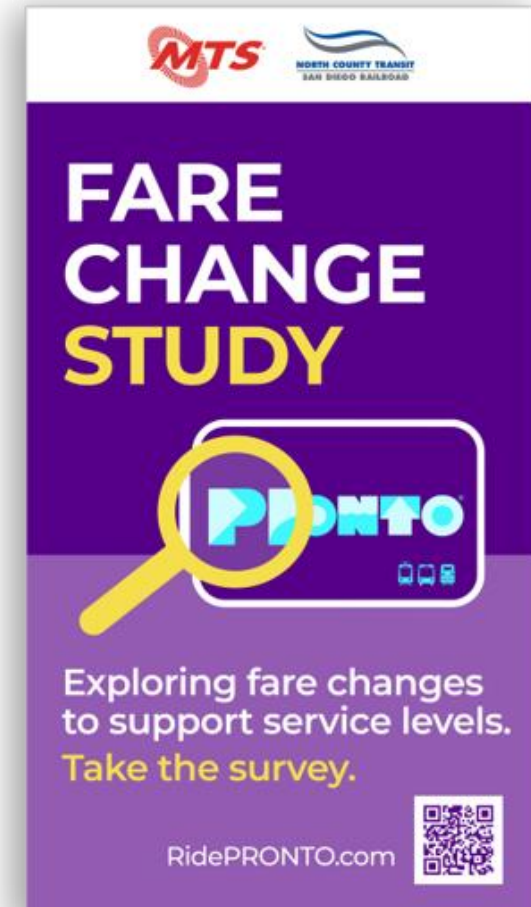
	Adult	Senior/Disabled /Medicare(SDM)
Regional	\$72	\$1.25
Premium Regional	\$100	\$2.50
SPRINTER/ BREEZE	\$140	\$1.25
COASTER Zone 1	\$0	\$2.50
COASTER Zone 2	\$5.75	\$2.75
COASTER Zone 3	\$6.50	\$3.25

Fare Change Study Timeline

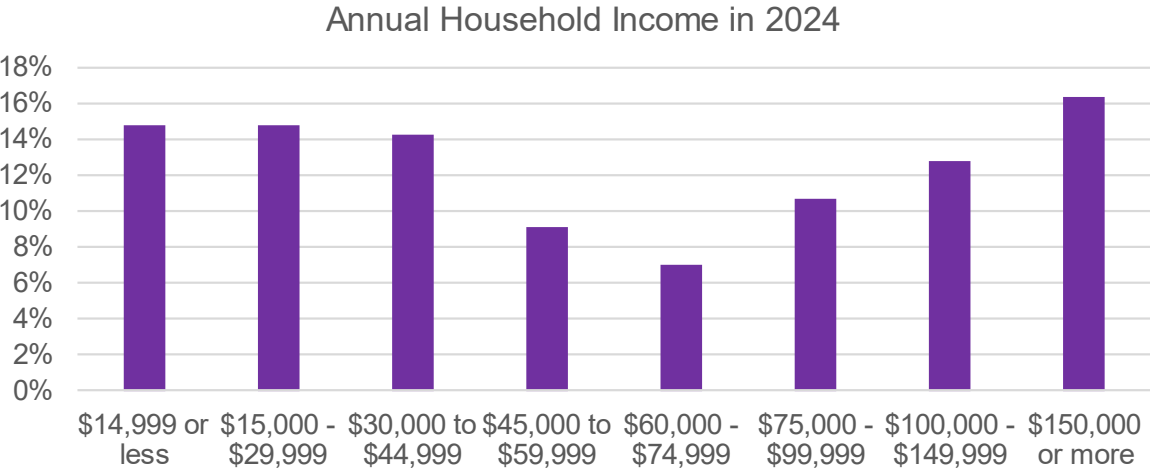
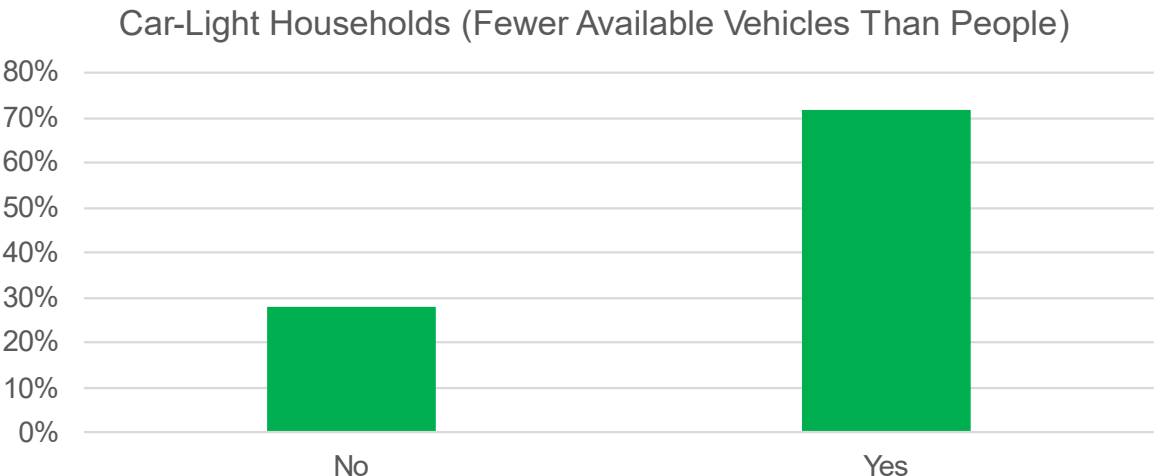
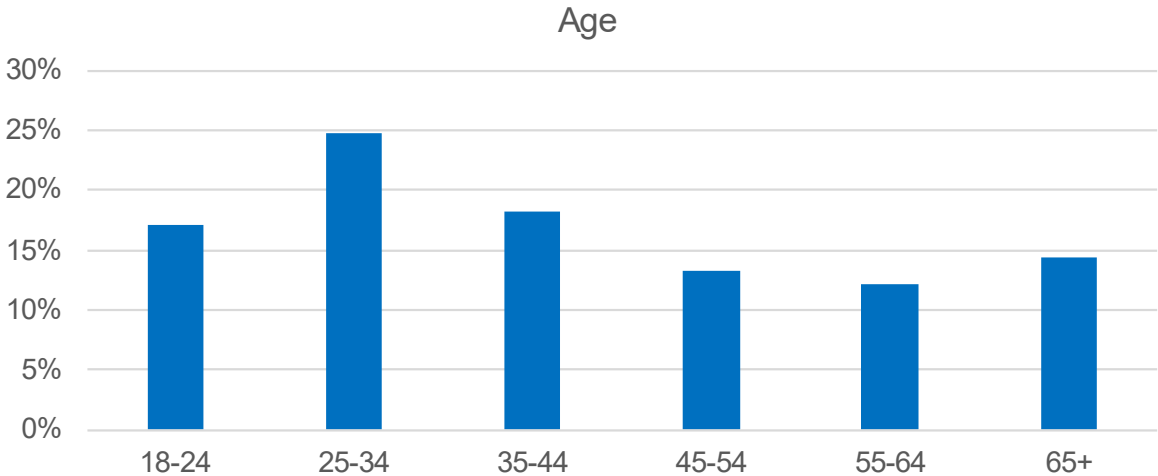


Outreach

- Survey available Oct. 6 – Nov. 7
- Online and paper versions available
- Goals: Educate about fare change process and understand public sentiment about service levels vs. cost to ride
- Questions: how often people ride transit; rider demographics; rider priorities regarding fares, level of service, and discounts

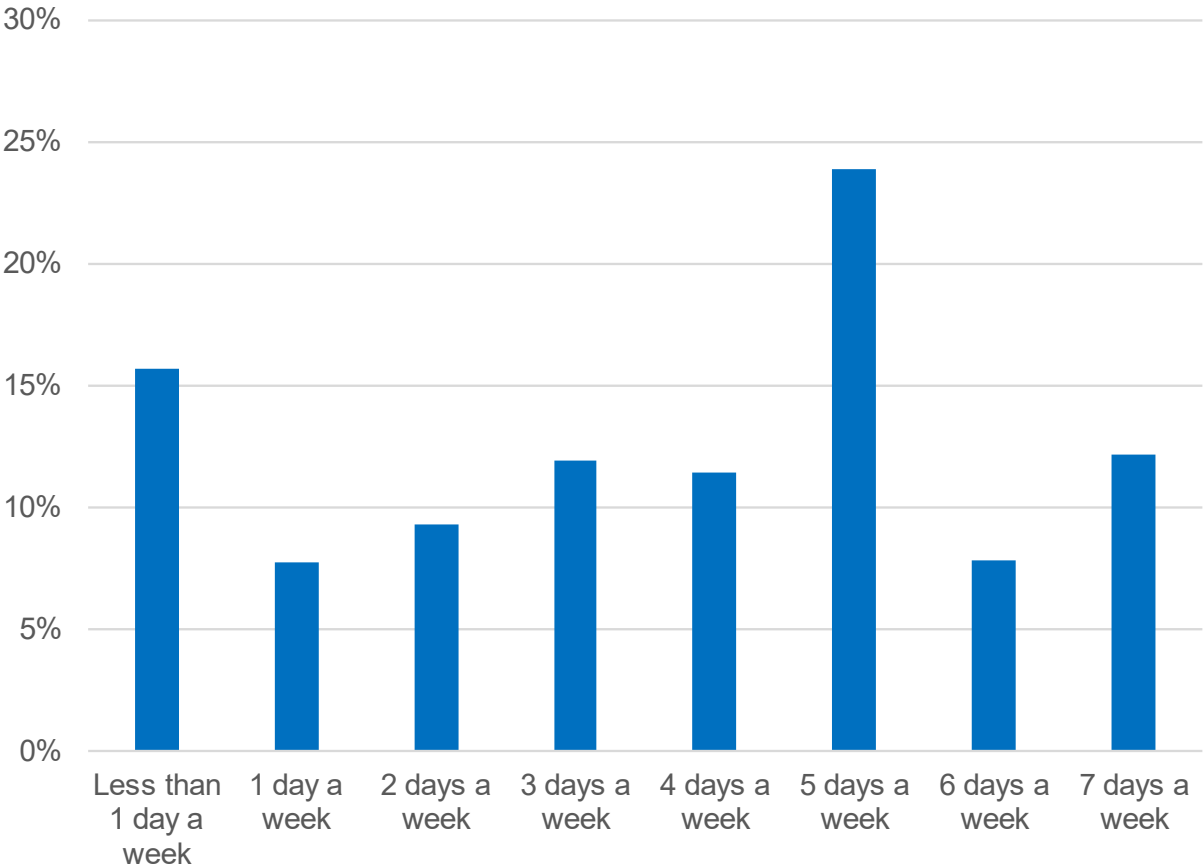


Fare Change Study Draft Survey Results

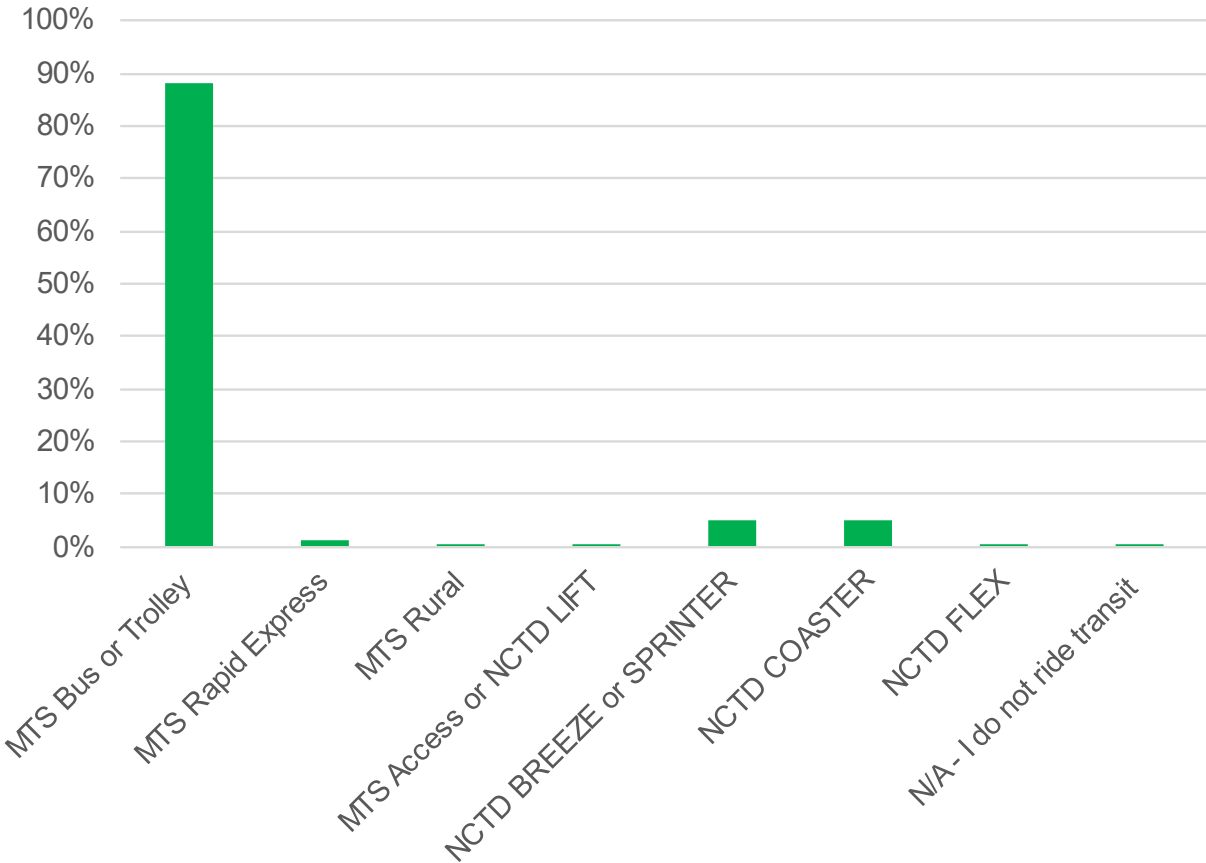


Fare Change Study Draft Survey Results

Frequency of Riding Transit

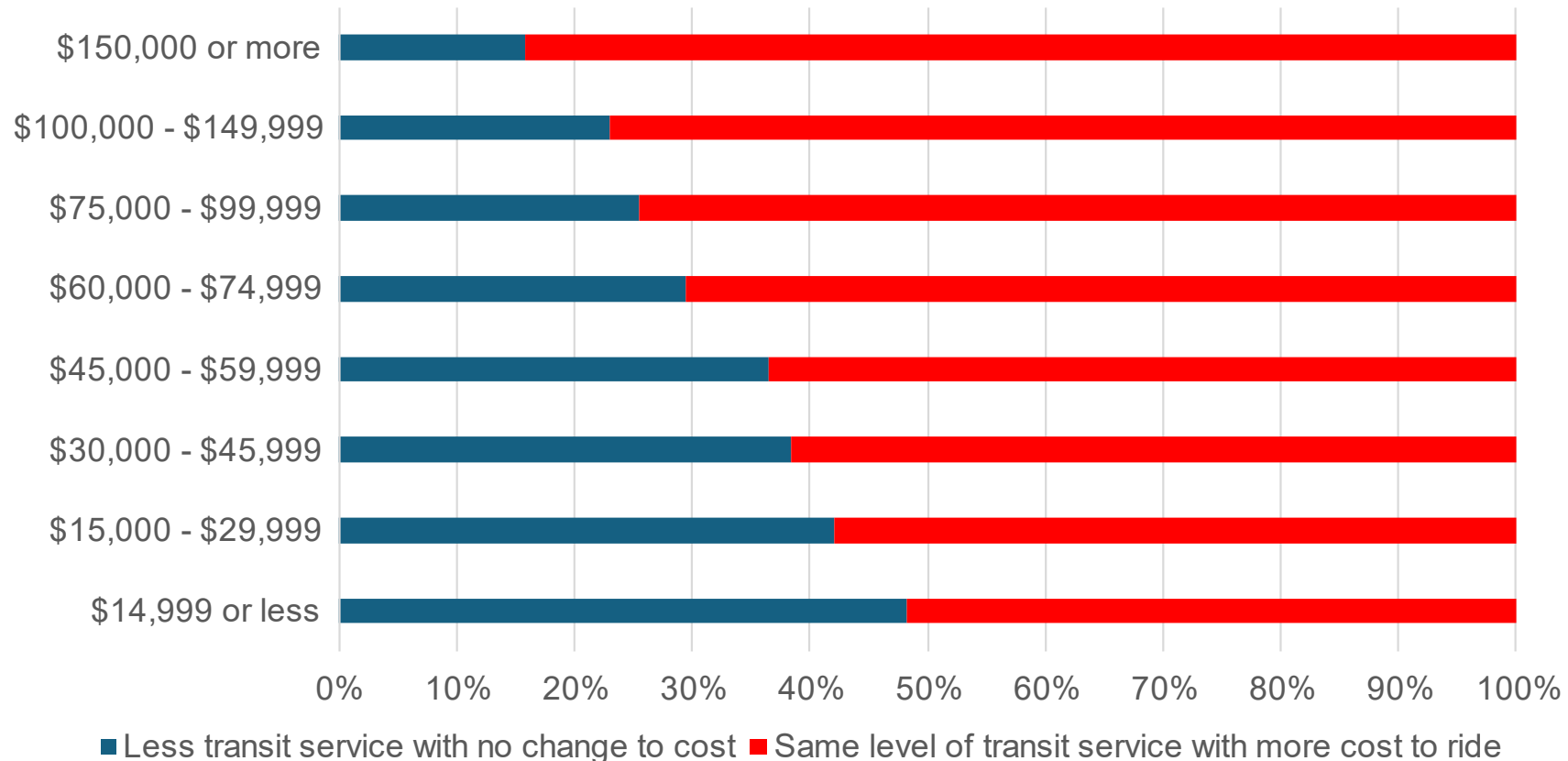


Most Frequent Transit Service



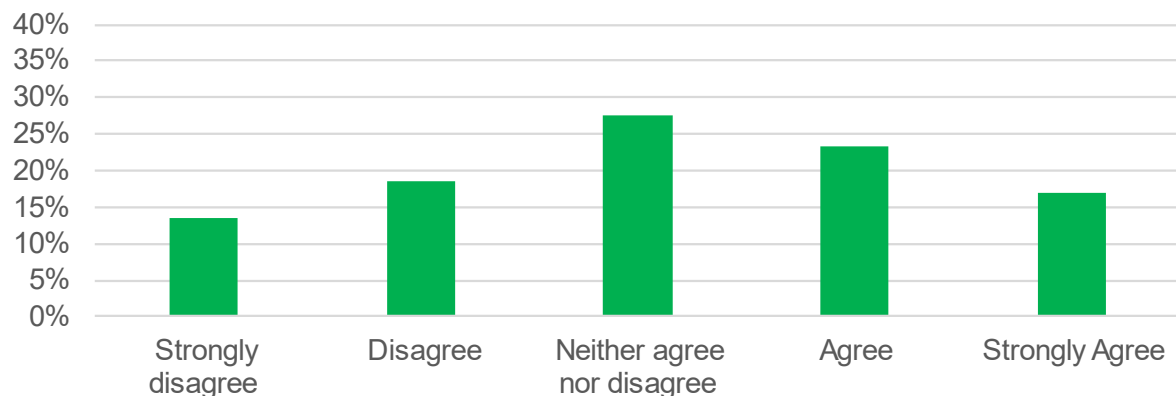
Fare Change Study Draft Survey Results

Transit Service vs. Cost to Ride by 2024 Annual Household Income

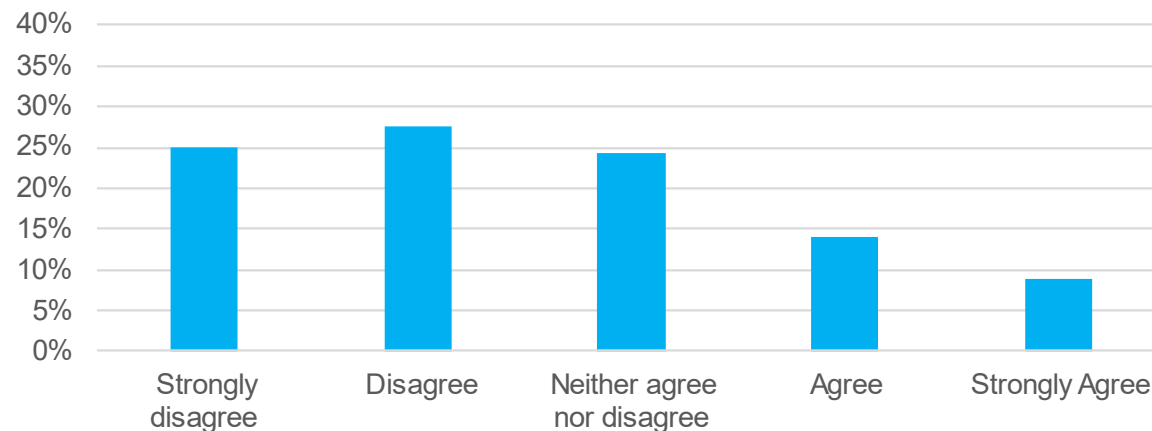


Fare Change Study Draft Survey Results

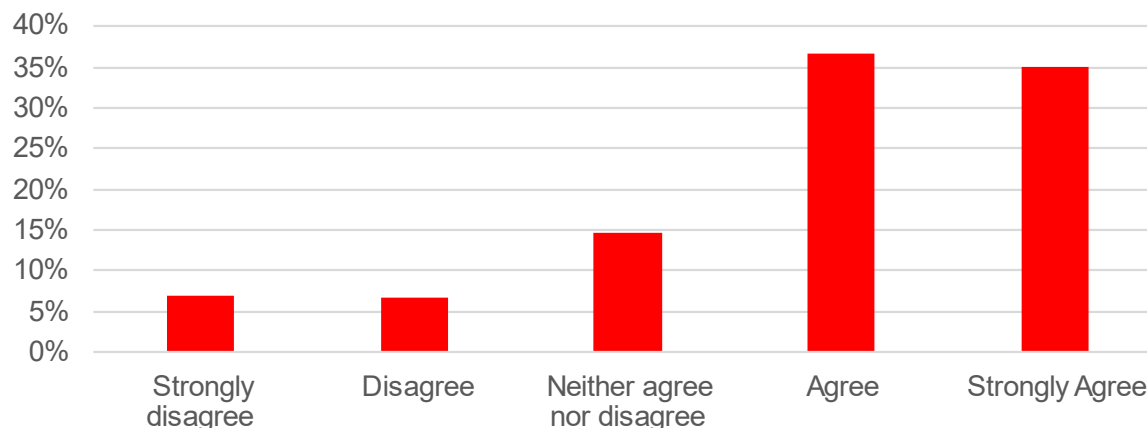
If Increasing Fares, Better to Increase One -Way and Day Passes



If Increasing Fares, Better to Increase Price of Monthly Passes

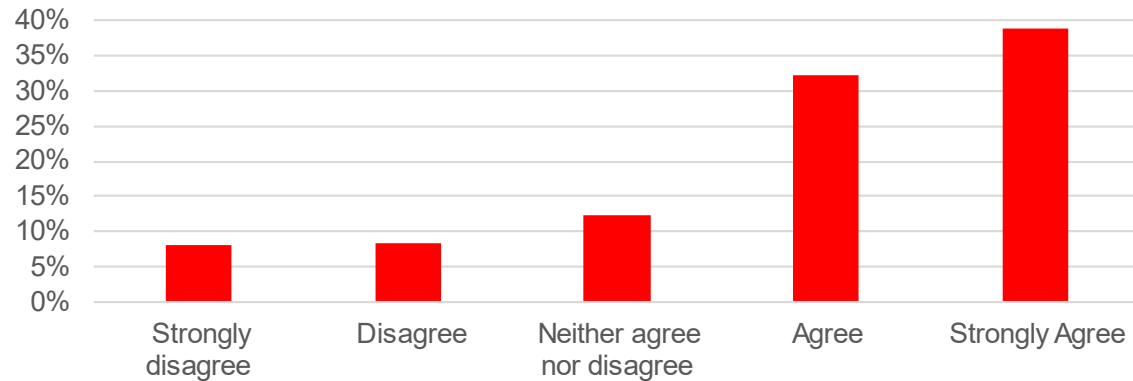


If Increasing Fares, Better Over Time Rather Than All At Once

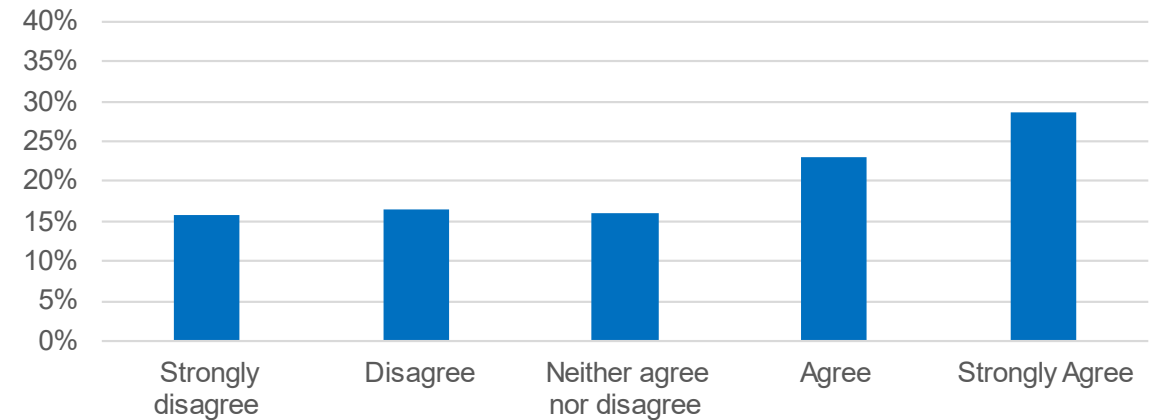


Fare Change Study Draft Survey Results

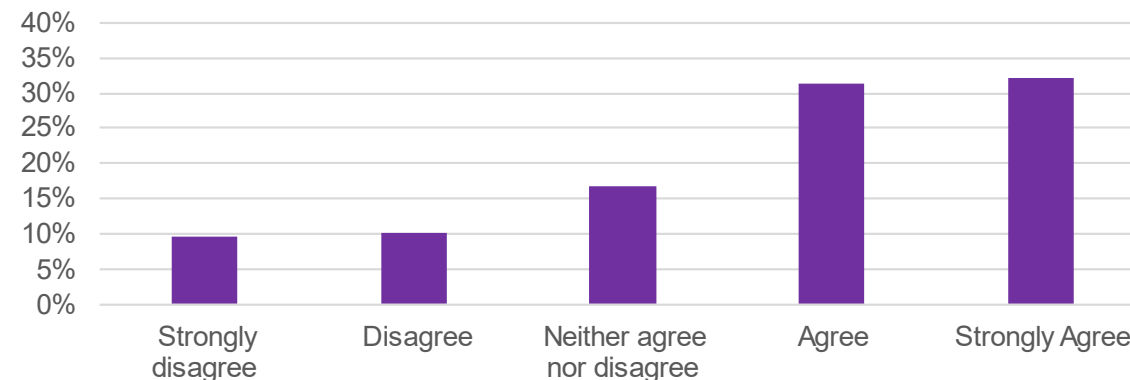
Keep Fares Same for Senior/Disabled/Medicare, Even if Others Pay More



Keep Youth Fares Free, Even if Others Pay More



Keep Fares Same for Low-Income Riders, Even if Others Pay More



Next Steps

- Analyze public outreach results
- Begin running scenarios for fare changes
- Planning for Phase 2 Public Outreach (Jan – Feb)
- Community workshops
- Fare change scenario discussions



Questions?

RELATED TO
AGENDA ITEM 5



Receive Internal Audit Program Update

PAF Committee Meeting
December 15, 2025

COASTER SPRINTER BREEZE FLEX *LIFT* NCTD⁺

CY2024 Audit Implementation

Accounts Payable (AP) Operations – Examine AP processes for NCTD policy compliance, overall efficiency and effectiveness

Audit Observation	Recommendation	Status
Invoices are not always timely approved and/or routed through all steps in the Laserfiche electronic process (compliance, efficiency)	<ol style="list-style-type: none">1. Enhance use of technology within Laserfiche to send auto-generated system reminders at applicable steps of process;2. Timely remove terminated employees reassign open tasks to other staff3. Expand training on invoice processing for all parties, especially Project Managers	<ol style="list-style-type: none">1. In process – notifications ready for testing in Q1 20262. Complete3. In process – completion target Q1 CY2026
Vendor Master File (VMF) function in JDEdwards is maintained by PCA Division, but doesn't establish clear guidelines for file setup, edits, etc.; VMF is accessible for editing by Finance Division staff (internal control risk)	<ol style="list-style-type: none">1. PCA to develop standardized VMF guidelines; update internal policies accordingly2. Limit access to Vendor Master File to "read-only" for Finance Division staff	<ol style="list-style-type: none">1. Complete – detailed job instructions created and implemented2. In process – with JDE consultant for programming. Completion target Q1 CY2026
No management reports or KPI's exist to monitor and drive AP processing efficiencies	<ol style="list-style-type: none">1. Develop management reports and KPI's for AP processing	<ol style="list-style-type: none">1. In process – NCTD's new Business Intelligence Department will be creating an AP dashboard as part of several new reporting tools.

CY2024 Audit Implementation

Fare Collection & Enforcement (FCE) – Examine FCE processes for NCTD policy compliance, effectiveness of internal controls regarding processing/safeguarding fare revenue

Audit Observation	Recommendation	Status
No documented guidelines regarding level of acceptable fare evasion; fare evasion costs NCTD approximately \$3 million in lost revenue annually	<ol style="list-style-type: none">1. NCTD Board and Executive management should evaluate development of formalized guidelines around fare enforcement and acceptable levels of fare evasion2. Consider creating a closed (gated) fare system	<ol style="list-style-type: none">1. Ongoing– NCTD is continuing to administer training on fare checks to bolster fare enforcement2. Ongoing– NCTD will explore potential for gated systems on rail platforms as funding allows
Lack of detail in daily cash handling procedures; lack of redundancy in staff responsibilities for Fare Revenue Specialist	<ol style="list-style-type: none">1. Finance and Customer Service need to collaborate to refine daily cash handling procedures2. Document fare revenue collection procedures in detail; train additional staff beyond the Fare Revenue Specialist	<ol style="list-style-type: none">1. Complete – detailed procedures in place2. Complete – 2 additional staff trained and actively performing tasks
Existing process performed by MV for collecting and handling LIFT fares needs increased controls	<ol style="list-style-type: none">1. NCTD Finance and Bus should collaborate to develop procedures with increased controls (NOTE: this issue will be addressed with bus in-housing)	<ol style="list-style-type: none">1. Complete – LIFT fares now covered under NCTD procedures

Internal Audit Program Charter

- Previously two charters; one for the program in general and one for the PAF Committee
- Combine into a single IAP Program Charter for efficiency and ease of administration
- Update audit industry references to 2024 Global Internal Audit Standards through the Institute of Internal Auditors
- General updates to reflect current operational environment and position responsibilities

Staff Recommendation

- Adopt proposed revised Internal Audit Program Charter

Questions?