



**NCTD ADA Review Group Meeting Agenda**  
**Monday, September 1, 2025, 1:30 PM to 3:00 PM.**

ADA Review Group meetings are held quarterly where NCTD, paratransit customers, and service providers discuss developments within the paratransit and fixed-route operations and provide feedback on proposed changes and new processes/technologies impacting the service. At the end of each meeting, there is a designated time for brief public discussion.

Meetings will held over ZOOM conference call. Login information can be found below:

Password: 331226

Meeting URL: <https://nctd.zoom.us/j/2250342523?pwd=QUVQWHRFQXVqVVZ0akVpbytKaFZ0UT09>

- 1. Title VI Update - Bradley Saran**
- 2. NCTD Safety Update – Tyler Brett**
- 3. Customer Service Update – Andy Untalan**
- 4. Safety & Security – Chris Carrillo**
- 5. Bus Service Planning Update – Katie Persons**
- 6. Manager of Facilities- David Ramon Garcia**
- 7. Bus Operations- Lawana Porter, Monica Tapia, Arlett Rincon, Esther Rivers, Neal Christmas, Jennifer Lara**
- 10. Questions, Comments & Concerns**

Comments will be kept to a 3-minute maximum per person. Please be respectful when making comments.

**Next ADA review group meeting will be held – Monday, December 1, 2025**

## **DISABLED ACCOMMODATIONS**

If you have a disability that requires the agenda materials to be in an alternate format or that requires an interpreter or other person to assist you while attending this meeting, please contact NCTD at least 5 business days prior to the meeting to ensure arrangements for accommodation. Persons with hearing impairment please use the California Relay Service: 711