



NCTD ADA Review Group Meeting Agenda
Tuesday, September 2, 2025, 1:30 PM to 3:00 PM.

ADA Review Group meetings are held quarterly where NCTD, paratransit customers, and service providers discuss developments within the paratransit and fixed-route operations and provide feedback on proposed changes and new processes/technologies impacting the service. At the end of each meeting, there is a designated time for brief public discussion.

Meetings will held over Microsoft Teams. Login information can be found below:

Meeting ID: 231 565 519 583 0

Passcode: Fx7fq2vr

Dial in by phone: [+1 805-696-2848,260040488#](tel:+18056962848260040488#)

Phone conference ID: 260 040 488#

- 1. Title VI Update - Bradley Saran**
- 2. NCTD Safety Update – Tyler Brett**
- 3. Customer Service Update – Andy Untalan**
- 4. Safety & Security – Chris Carrillo**
- 5. Bus Service Planning Update – Katie Persons**
- 6. Manager of Facilities- David Ramon Garcia**
- 7. Bus Operations- Lawana Porter, Monica Tapia, Arlett Rincon, Esther Rivers, Neal Christmas, Jennifer Lara**
- 10. Questions, Comments & Concerns**

Comments will be kept to a 3-minute maximum per person. Please be respectful when making comments.

Next ADA review group meeting will be held – Monday, December 1, 2025

DISABLED ACCOMMODATIONS

If you have a disability that requires the agenda materials to be in an alternate format or that requires an interpreter or other person to assist you while attending this meeting, please contact NCTD at least 5 business days prior to the meeting to ensure arrangements for accommodation. Persons with hearing impairment please use the California Relay Service: 711