

**NORTH COUNTY TRANSIT**  
**SAN DIEGO RAILROAD**

**NCTD ADA Review Group Meeting Agenda**  
**Tuesday, January 13, 2026, 1:30 PM to 3:00 PM.**

ADA Review Group meetings are held quarterly where NCTD, paratransit customers, and service providers discuss developments within the paratransit and fixed-route operations and provide feedback on proposed changes and new processes/technologies impacting the service. At the end of each meeting, there is a designated time for brief public discussion.

Meeting will held over Teams conference call. Login information can be found below:

Meeting ID: 239 203 378 362 76

Passcode: E3cc9kB2

Dial in by phone

[+1 805-696-2848,,370564699#](tel:+18056962848,,370564699#) United States, Santa Barbara

[Find a local number](#)

Phone conference ID: 370 564 699#

- 1. Title VI Update - Bradley Saran**
- 2. NCTD Safety Update – Tyler Brett**
- 3. Customer Service Update – Andy Untalan**
- 4. Safety & Security – Chris Carrillo**
- 5. Bus Service Planning Update – Ioni Tcholakova**
- 6. Manager of Facilities- David Ramon Garcia**
- 7. Bus Stops & Zones Program Manager- Lisa Madsen**
- 7. Bus Operations- Lawana Porter, Monica Tapia, Arlett Rincon, Esther Rivers, and Jennifer Lara**
- 10. Questions, Comments & Concerns**

Comments will be kept to a 3-minute maximum per person. Please be respectful when making comments.

**DISABLED ACCOMMODATIONS**

If you have a disability that requires the agenda materials to be in an alternate format or that requires an interpreter or other person to assist you while attending this meeting, please contact NCTD at least 5 business days prior to the meeting to ensure arrangements for accommodation. Persons with hearing impairment please use the California Relay Service: 711

**One Community - Advancing Opportunities**



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