

NORTH COUNTY TRANSIT

SAN DIEGO RAILROAD

NCTD ADA Review Group Meeting Agenda **Monday, May 4, 2026, at 1:30 PM to 3:00 PM**

ADA Review Group meetings are held on a quarterly basis and provide an opportunity for NCTD representatives, Paratransit customers, and service providers to discuss developments within Paratransit Operations and Fixed-Route Operations and provide feedback on proposed changes and new processes / technologies impacting the service. At the end of each meeting, there is designated time for brief discussions.

Meeting will be held at the GAO Office – Lower-Level Board Room
810 Mission Ave.
Oceanside, CA. 92054

- 1. Title VI Update – Bradley Saran**
- 2. NCTD Safety Update – Tyler Brett**
- 3. Customer Service Updates – Andy Untalan**
- 4. Safety & Security – Chris Carrillo**
- 5. Bus Service Planning – Ioni Tcholakova**
- 6. Manager of Facilities -Baker Alloush**
- 7. Bus Stops and Zones – Lisa Madsen**
- 8. Bus Operations – Lawana Porter, Jennifer Lara, Monica Tapia, Charlene Nicholson, La Tara Davis, Esther Rivers, and Arlett Rincon**
- 9. Questions, Comments & Concerns**

Comments will be kept to a 3-minute maximum per person. Please be respectful when making comments.

DIABLED ACCOMMODATIONS

If you have a disability that requires the agenda to be in an alternate format or that requires an interpreter or another person to assist you while attending this meeting, please contact NCTD at least 5 business days prior to the meeting to ensure arrangements are for accommodation. Persons with hearing impairment, please use the California Relay Service: 711

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